### **Hewlett Packard** Enterprise



# DIGITAL BADGING: YOUR TIME TO SHINE

The HPE digital badge program

Badges are a great way to display and verify with customers or employers the HPE-based skills and knowledge you have obtained.



#### Learn about the new HPE digital badge program

What are HPE digital badges?	Digital badges are online representations of your HPE-based knowledge and expertise. Badges are available for technical and sales certification as well as Solution Exams associated with the HPE Master ASE - Hybrid IT Solutions Architect V1 certification.
Why should I use digital badges?	By adding digital badges to your profiles, you are helping your customers and employers understand and appreciate what is required to obtain an HPE certification. These achievements differentiate you from other professionals, and by promoting your digital badge, you allow others to see the skills and knowledge you have.  Within Acclaim, you can also find active job listings¹ from employers looking for the HPE skills you've obtained.
How does the program work?	After earning your certification, you will receive an email from Acclaim (admin@youracclaim.com) with instructions on how to obtain your digital badge. You'll be asked to set up an account—or asked to log in if you already have an Acclaim account—and from there you will be able to add your digital badges to your profiles.

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Find answers to the most commonly asked questions about the digital badge program.

Here are some helpful links to get the word out about your digital badge(s).

- LinkedIn
- Email signature
- Twitter
- WhatsApp

#### 1. How does my certification or training achievement get displayed as a badge?

We have partnered with Credly's Acclaim platform to translate the learning outcomes you've demonstrated into a badge. The technology Acclaim uses is based on the **Open Badges Standard** maintained by IMS Global. This enables you to manage, share, and verify your competencies digitally.

#### 2. What are the benefits of a badge?

Representing your skills with a badge gives you a way to share your abilities online in a way that is simple and trusted, and can be easily verified in real time. Badges provide employers and peers concrete evidence of your certification achievement and current capabilities. Acclaim also offers labor market insights based on your skills. You can search and apply for job opportunities through the Acclaim platform.

#### 3. Who is Acclaim?

Acclaim is a digital badge platform that works with credible organizations to provide digital credentials to individuals worldwide. A number of leading industry companies use Acclaim for their badging programs.

#### 4. How will I know if I've earned a badge?

You will receive an email notification from Acclaim (**admin@youracclaim.com**) with instructions for claiming your badge and setting up your account.

#### 5. I've already downloaded a certification insignia from MyLearning. How is the new digital badge different?

While the insignia and the new digital badge signify the attainment of the same certification, the new digital badges bring a whole new realm of verification and metadata that the insignias do not. By using the digital badges, you allow viewers to verify your name, certification(s) held, skills and capabilities required of the certification, along with issue and expiration dates. Representing your skills as a digital badge, versus the insignia, allows you to share your abilities online in a way that is simple and trusted, and can be easily verified in real time.

#### 6. I have a certification but there is no digital badge available.

Not all certifications will be supported by digital badges. For example, some are in the process of being updated and will receive a badge once the new certifications are launched. Digital badges are being rolled out for all new and updated technical certifications. If you hold an existing certification not supported by a digital badge, you will still be able to promote your certification using insignias. To download your insignia, you will need to access **mylearninghpe.com**. Under the Benefits tab, click on Level Insignias.

#### 7. What types of badges are included in the digital badge program?

There are three types of digital badges:

- HPE or Aruba Technical Certifications
- HPE or Aruba Sales Certifications
- HPE Solution Exam

#### 8. Where do I share my digital badges?

Badges can be added in a number of places online like LinkedIn, your email signature, Twitter, Facebook, and more.

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#### For additional questions

Visit the <u>Contact our program</u> page or use the "Chat now" feature on the <u>HPE Partner Ready</u> <u>Certification and Learning website</u>. 9. What are labor market insights<sup>1</sup> and how can I access them through Acclaim?

Labor market insights are pulled from live job requisitions. Based on your skills you can learn which employers are hiring, what job titles you might be qualified for, salary ranges, and more. Search active job listings and even apply for them with just a few clicks through Acclaim. Access the labor market insights from your badge details page by clicking on Related Jobs, or by clicking on the skill tags assigned to your badge.

10. What if I don't want my badge to be public?

You can easily configure your privacy settings in Acclaim. You're in complete control of the information about yourself that is made public.

11. Is there a fee to use Acclaim?

No. This is a service we provide to you at no cost.

12. I mistakingly deleted the email, never received the email, or don't have access to the email from Acclaim alerting me of my digital badge. How do I claim my digital badge?

Badges are directly issued to and linked to an email address. As long as you have access to the email the badge was issued to (your email registered in HPE's MyLearning), you'll be able to access and accept your badge in Acclaim. If you haven't set up an Acclaim account, you will need to do so prior to accessing your HPE digital badge.

13. I've accepted my badge and promoted it, but now I don't see it in the list below or in the HPE overview on the Acclaim site.

HPE badges transition from active to inactive and then to expired. When a badge becomes inactive, it can no longer be obtained and is removed from the list below and from the HPE overview page on Acclaim. However, these certifications and badges are still valid and users who click on your digital badge will still see your profile and associated certification. When your certification becomes expired, users who click on your badge will see on the Acclaim site that it has expired.

14. I've earned an Aruba certification that includes a version number, but I don't see versions listed below, and the design looks different on the Acclaim site.

Aruba has transitioned from a certification program based on versions (v6.5, v6.7, v8) to a program that requires recertification based on the date a candidate achieved the certification. This change took effect on November 1, 2019, after which all technical certifications will require recertification every three years. Your version-based certification is considered valid for three years from the date you achieved it.

Additional information is available here.

As part of the change, we have also updated the logos. Your Acclaim profile will feature the new digital badge design. You have the option of reposting your badge online to show the new design.

15. I just passed the HPE Master ASE - Hybrid IT Architect V1 certification and associated solution exams. Why did I received two badge emails from Acclaim?

To earn the HPE Master ASE – Hybrid IT V1 certification, you must pass both the core exam and one of the available solutions exams. You will receive a badge for the certification and the solution exam. You have the option of accepting and promoting one or both badges.

<sup>&</sup>lt;sup>1</sup> Labor market insights are available in the U.S., U.K., India, Canada, Brazil, and Australia.

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New badges are being added with each new certification release or update. Check out the

#### HPE certification digital badges

at Acclaim.com.

#### Active certifications currently supported by a digital badge (as of December 2019).\*

Aruba Associate	Aruba Certified ClearPass Associate (ACCA) Aruba Certified Design Associate (ACDA) Aruba Certified Mobility Associate (ACMA) Aruba Certified Network Security Associate (ACNSA) Aruba Certified Switching Associate (ACSA) Aruba EDGE Associate
Aruba Professional	Aruba Certified ClearPass Professional (ACCP) Aruba Certified Design Professional (ACDP) Aruba Certified Engagement and Analytics Professional (ACEAP) Aruba Certified Mobility Professional (ACMP) Aruba Certified Switching Professional (ACSP) Aruba EDGE Professional
Aruba Expert	Aruba Certified ClearPass Expert (ACCX) Aruba Certified Design Expert (ACDX) Aruba Certified Mobility Expert (ACMX) Aruba EDGE Expert
HPE Sales Certified	HPE Sales Certified - Hybrid Cloud Solutions [2020] HPE Sales Certified - Product Portfolio [2020] HPE Sales Certified - Aruba Products and Solutions
HPE Product Certified	HPE Product Certified - OneView [2020] HPE Product Certified - Nimble Solutions [2018] HPE Product Certified - Aruba Cloud Managed Specialist HPE Product Certified - Aruba Introspect Specialist HPE Product Certified - Aruba Location Services Specialist
HPE ATP	HPE ATP - Hybrid IT Solutions V2
HPE ASE	HPE ASE - Server Solutions Architect V4 HPE ASE - Storage Solutions Architect V3 HPE ASE - Storage Solutions Integrator V2 HPE ASE - Hybrid IT Solutions Architect V1
HPE Master ASE	HPE Master ASE - Advanced Server Solutions Architect V3 HPE Master ASE - Storage Solutions Architect V3 HPE Master ASE - Hybrid IT Solutions Architect V1
HPE Solution Exam	Hybrid Cloud Software Defined Infrastructure

## 17. I have additional questions about my HPE digital badge, how to access my Acclaim account, and how to use my digital badge in social media. How do I get additional support?

Visit Acclaim's comprehensive support site, **support.youracclaim.com**, to find answers on how the system works, how to claim and use your badge, and details on other topics.

<sup>\*</sup> This list only shows active certifications. Some inactive certifications may be supported by a digital badge. Check your Acclaim profile to see if it is available.

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