

# Extreme Named a 2023 Gartner Peer Insights<sup>™</sup> Customers' Choice for Enterprise Wired and Wireless LAN Infrastructure for Sixth Straight Year

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Outstanding User Experience and Services Affirm Extreme's Position as one of the Industry's Highest-Rated Technology Vendors by Customers

MORRISVILLE, N.C.--(BUSINESS WIRE)--Jun. 12, 2023-- Extreme Networks. Inc. (Nasdaq: EXTR), a leader in cloud networking, today announced it has been named as a <u>Gartner Peer Insights Customers' Choice for Enterprise Wired and Wireless LAN Infrastructure</u> for the sixth consecutive year. The company received a 4.7 out of 5 rating as of May 2023 among globally representative customers across verticals, including education, healthcare, government and manufacturing. Extreme Networks<sup>™</sup> received 249 reviews over the past 18 months, the most of any vendor in its space, which ranked the company's product capabilities and deployment experience among the highest key categories.

The Gartner Peer Insights Customers' Choice is based on feedback and ratings from end-user professionals who have experience purchasing, implementing and/or using the product or service. In December 2022, <u>Extreme Networks was positioned in the Leader's quadrant</u> in the Magic Quadrant for Enterprise Wired and Wireless LAN Infrastructure for the fifth consecutive year.

Gartner <u>Peer Insights</u> is a free peer review and rating platform designed for enterprise software and services decision-makers. It represents a customer view of the highest-rated vendors in a market based on the volume of reviews and overall ratings. Reviews go through a strict validation and moderation process.

#### Here is a sampling of what Extreme Networks customers are saying:

"Extreme has been a great partner to work with. The partnership that we have created with our account management team is the strongest I've had in my career. The products that are posed to us deliver on the needs of our institution, and we have a very positive overall experience with both the product and the people." – Director of Infrastructure Services, Education

"The performance and capabilities of the Extreme products we use are superior to the competition. Working with Extreme has the feel of working with a small business that really cares about their customers, and they stand behind their solutions with the capability of a large corporation. Our account team and professional services are exceptional, and the management tools are feature-rich, which has a very positive impact on our network and ease of management." – <u>Network Manager, Government</u>

"Cost-effective, easy-to-use, stable and future-ready platform. [A] solid and polished user experience that keeps getting better with every update" – Senior Network and Telecom Supervisor, Energy and Utilities

"ExtremeCloud™ IQ is [the] perfect solution to [create a] reliable and secure wireless network to handle much more simultaneous connections. [We can] easily access the device console, add the devices to Extreme's cloud, update and configure devices within a single console." – <u>Senior Executive</u>, <u>Manufacturing</u>

"Extreme not only provided [us with] superior hardware but also managed the design and installation as a turnkey product. This was all done within a 24/7 environment with no downtime to the operation." – Director of IT Infrastructure, Transportation

"Our experience dealing with the Extreme team has been outstanding as they understand the kind of projects that we deliver and their typical requirements. Their sales and pre-sales teams are very cooperative and impart the right knowledge and design the right solution." – <u>Director of Sales</u>, <u>Retail</u>

\* Reviews have been edited to account for errors and readability.

## **Did You Know?**

- <u>Kroger</u> selected Extreme to deploy 110,000 Wi-Fi 6E access points across its stores, to create optimized experiences for customers and associates with services including "scan-as-you-go," inventory location and temperature sensing applications.
- Extreme Networks is the only vendor in the industry with flexible Universal Platforms.
- <u>Henry Ford Health</u> was the first healthcare facility in the U.S. to deploy Wi-Fi 6E from Extreme, improving patient care and eliminating IT frustration.

## **Executive Perspective**

## Ed Meyercord, President and CEO, Extreme Networks, Inc.

"The strongest validation of our business is customer endorsement, and a six-peat Customers' Choice recognition on Gartner Peer Insights is just one more example of how Extreme continues to set itself apart in the industry. We make networking simple and flexible and help customers find new ways to lean into their network to drive better outcomes across their organizations by eliminating IT team headaches and making network management and optimization easier than ever. The detailed reviews from our customers show that Extreme is strong in all areas of its business, from product innovation to deployment to support, which is a testament to customer-centricity throughout the entire lifecycle of our relationship."

#### **About Peer Insights**

Gartner Peer Insights is the undisputed leader for Enterprise software and service buyers, Gartner Peer Insights helps customers grow their businesses by connecting them with experienced, verified IT professionals. Our platform is free and open to the public.

With over 175,000 verified users and 515,000+ published reviews, Gartner Peer Insights represents the unfiltered, first-hand experiences of the enterprise technology buyer. All reviews are anonymous, fully vetted and authenticated by Gartner.

Gartner, Peer Insights 'Voice of the Customer': Enterprise Wired and Wireless LAN Infrastructure, Peers, 1 June 2023

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#### **About Extreme Networks**

Extreme Networks, Inc. (EXTR) is a leader in cloud networking focused on delivering services that connect devices, applications, and people in new ways. We push the boundaries of technology leveraging the powers of machine learning, artificial intelligence, analytics, and automation. 50,000 customers globally trust our end-to-end, cloud-driven networking solutions and rely on our top-rated services and support to accelerate their digital transformation efforts and deliver progress like never before. For more information, visit Extreme's website at <a href="https://www.extremenetworks.com/">https://www.extremenetworks.com/</a> or follow us on <a href="https://www.extremenetworks.com/">LinkedIn, YouTube, Twitter, Facebook or Instagram.

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