



Checkmarx Software Security Services



datasheet

+ Get More from Your Software Security Investment

Applications are among the most targeted attack surfaces in organizations today; they access, transmit, and store sensitive and often contain potentially exploitable vulnerabilities and weaknesses. Regulatory agencies and compliance standards require appropriate measures to limit the risk of a data breach, and the consequences of a breach can be significant; fines, litigation, and a damaged reputation are among the most likely outcomes.

To minimize their risks, organizations deploy software security testing solutions from Checkmarx to identify, triage, prioritize, and resolve critical issues. But, in an era of rapid development and complex security requirements, there may be better ways to focus your efforts, simplify the implementation and management of AppSec tools, and achieve more-accurate results throughout your CI/CD pipeline.

Checkmarx Services are driven by a single focus: to ensure you get the most out of our application security testing solutions. Our dedicated teams of experts work with you every step of the way, providing you with the knowledge, tools, and best practices you need to maximize your return on investment for secure software development. Checkmarx provides premier software security services in four critical areas: Managed Services, Professional Services, Technical Account Management, and Premium Support.

+ Managed Services

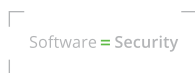
The secret to implementing an efficient, effective application security program is focusing efforts where they will have the greatest impact and tasking your greatest talent with establishing your organization's best practices for secure software development and testing. To do this, you must consider whether your efforts are best spent on the maintenance and management of your AppSec environment, and if your teams have the experience and time to get your AppSec initiative off the ground.

Checkmarx Managed Services let you shift critical, yet costly, aspects of your software security program onto our experts, allowing you to scale effectively and achieve your risk management goals faster.

Private Hosting

Reduce the burden on your development, security, and IT teams; entrust Checkmarx to maintain the infrastructure and environments that power your application security program. Host your Checkmarx AppSec solutions on secure, dedicated, single-tenant servers in the AWS ecosystem.

- Achieve high performance with lessened IT involvement
- Shift the workload for installation, configuration, and upgrades
- Monitor performance, ensure uptime, and support BCDR requirements
- Enhanced security, auditing, and logging
- ISO 27001-certified



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AppSec Accelerator

Leverage a team of Checkmarx security experts who are both experienced developers and security practitioners to reinvigorate your AppSec program. With the AppSec Accelerator, kick start an application security program that's optimized for your business and its unique technology landscape.

- Identify critical areas of opportunity with our certified AppSec experts, establish best practices, and configure Checkmarx solutions to achieve the most accurate results possible.
- Trust our experts to configure the ideal mix of integration and automation, throughout your CI/CD pipeline, necessary to achieve your goals for security and time-to-market.
- Enable your development and security teams with hands-on results review and remediation guidance that have a material impact on improving your security risk profile.
- Optimize your AppSec program for efficiency and efficacy, and incorporate these improvements into your SDLC.

AppSec Accelerator includes an array of services, tailor-made to help you implement and enforce software security best practices throughout the SDLC, including:



Discovery and Setup - Determine software security requirements and a timeline that works best for you. Get assistance establishing policies and defining KPIs for measured success.



Project Initiation and Integration Services - Get your improved software security initiatives up and running quickly with onboarding assistance and scan tuning. Integrate Checkmarx solutions into your developers' CI environment for automated scanning, and integrate results with ticketing and reporting systems for immediate security risk insight and expedited resolution.



Developer Enablement Services - On-demand access to certified Checkmarx security experts, including results reviews to fully understand the impact vulnerabilities have on the software you develop and maintain. Receive detailed remediation guidance to fix vulnerabilities earlier and faster, while reducing costs associated with refactoring code.

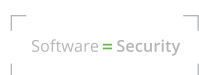


Management Services - Leverage expert management resources and lighten the load of software security. Get activity reports, scan statuses, and open bug tracking delivered directly to you, with activity trends and program reviews to align performance to critical KPIs. Ensure reliability and availability of your software security program with ongoing operational support and administration, issue monitoring and alerting, software updates, security patches, and more.

+ Professional Services

Checkmarx Professional Services help to make your software security testing initiatives easier and more effective. Trust our certified security professionals, with in-depth knowledge of Checkmarx technologies and efficient implementation practices, to optimize solutions to your unique technical and strategic business requirements.

These services help you to overcome potential hurdles in your software security initiatives and to alleviate the burden on your development and security teams. Work closely with experts to establish a plan, process, and standards for premier software security, and begin your AppSec journey with the greatest potential for success.



Checkmarx Professional Services focus on addressing critical needs for secure software development and enterprise-class deployment of software security solutions. These include:



Onboarding and Deployment Assistance – Get up and running faster and deliver sustainable value with implementation, configuration, and operational support.



Training and Certification – Gain the skills necessary to maintain peak performance and ensure your security and development teams extract the greatest value from your application security investment. Leverage self-guided online courseware through CxUniversity; engage with interactive training services; or cultivate security practitioners within your organization with the Checkmarx Certified Engineer program, certifying your technology professionals in the design, implementation, customization, and support of Checkmarx solutions.



Consulting Services – Refine your security testing tools for optimum results with guided query customization, increasing the accuracy of your security testing activities and facilitating more impactful issue resolution. Accelerate remediation with the guidance of Checkmarx software security experts during in-depth results reviews. Prioritize vulnerabilities, verify exploitability, and identify opportunities to refine queries for improved results.



Automation and Integration Services – Simplify and enhance your application security initiatives with optimized and customized integrations throughout your CI/CD pipeline.

+ Security Program Management

Checkmarx provides premier-level consultant services for organizations seeking expert guidance for the configuration, implementation, and management of their application security program. Leverage the expertise of a team of technical account managers (TAMs), dedicated to your organization's individual success, to get the most from your Checkmarx application security testing solutions. With specialized technical, strategic, and operational support, Checkmarx TAMs will take a holistic approach to your AppSec initiatives, serving as the key player and advocate for:

- Planning, Deployment, and Onboarding
- KPI and Success Mapping
- Aggregated Support Fulfillment
- Aggregated Feature Requests
- Periodic Organizational Touch Points

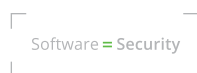
Premium Support

You've made a major technology investment and you have every reason to expect the highest system availability and performance; anything less may mean lost business. When you encounter a problem, you need answers quickly – even in the middle of the night.

Checkmarx offers an array of support services, backed by dedicated security professionals and experienced technology experts, to ensure you can uphold application security best practices at all hours of the day.

Take control of your support needs immediately with self-governed resources, including:

- **On-Demand Support Portal** – Gain full access to an interactive support portal where you solve issues at your own pace with in-depth technical articles, access our support ticketing system, communicate with case owners, and generate trend reports.
- **Direct Contact for Faster Resolution** - Checkmarx makes it easy for you to speak with our support experts and get the answers you need quickly. With 24x7 problem reporting, phone and remote support, remote diagnostics, and on-site hardware repair and replacement available from any of our global hubs, you never need to question our dedication to the success of your application security programs.



Select the support package that's ideal for your organizational and technological needs, including:

	Standard	Premium
Support		
Support Coverage	Local Business Hours	24/7
First Response Time	Up to 24 Hours	Up to 2 Hours
Ticketing System Access	●	●

Software = Security

About Checkmarx

Checkmarx makes software security essential infrastructure, setting a new standard that's powerful enough to address today's and tomorrow's cyber risks. Checkmarx delivers the industry's only comprehensive, unified software security platform that tightly integrates SAST, SCA, IAST and AppSec Awareness to embed security into every stage of the CI/CD pipeline and minimize software exposure. Over 1,400 organizations around the globe trust Checkmarx to accelerate secure software delivery, including more than 40 percent of the Fortune 100 and large government agencies. Learn more at [Checkmarx.com](https://checkmarx.com)