

Managed Security Services Distributor Security Operations Centre

MSSD SOC: MONITORING & ALERTING

More businesses are responding to the deepening cybersecurity skills shortage by entrusting expert engineers to monitor their security infrastructure and begin gaining freedom from resource-intensive cybersecurity management.

MSSD SOC: Monitoring & Alerting is the perfect foundation for enabling customer ROI from cybersecurity deployments at a predictable recurring cost, with no need for expensive infrastructure, resources or skills.

INTRODUCING MSSD SOC: MONITORING & ALERTING

MSSD SOC: Monitoring & Alerting protects organisations and their next-gen security investments through 24/7 firewall monitoring, alerting and reporting. Use it to benefit end customers with:

- Reduced IT security operations costs and skills overheads
- Enhanced security with expert validation of the cyber infrastructure function
- Extended value and greater ROI of deployed cyber solutions
- Greater freedom to focus finite resources i.e. on strategic IT initiatives
- Predictable opex
- Faster incident response via efficient processes and workflow automation

Driven by our global 24/7 SOC, **MSSD SOC: Monitoring & Alerting** is the perfect foundation for enabling customer ROI from cybersecurity deployments at a predictable recurring cost, with no need for expensive infrastructure, resources or skills.

100% CHANNEL READY

MSSD SOC: Monitoring & Alerting is a 100% channel product, exclusively for partners to sell to end customers.

- You choose the contract terms (1 / 2 / 3 years)
- Comprehensive SOC portal for live status and reporting tickets
- Email/phone/portal enquiries answered by accredited and experienced engineers



TOP 3 CUSTOMER CHALLENGES

Overstretched IT departments have limited qualified resources to make necessary changes to increasingly sophisticated cyber infrastructure.

- **MSSD SOC: Monitoring & Alerting** fills the skills gap by providing expert oversight of core security infrastructure. Spend less on overtime and training budgets with 24/7 monitoring and alerting.

The variety, volume, intensity and frequency of threats is growing fast.

- **MSSD SOC: Monitoring & Alerting** allows organisations some much-needed breathing space to pursue priorities without worrying about the increasing complexity of cybersecurity challenges.

Organisations are actively seeking IT 'as-a-service' approaches that reduce capex liability and allow transition to a leaner opex-based consumption models.

- **MSSD SOC: Monitoring & Alerting** meets the demand for managed security services that is rising x2 faster than for traditional resale business, helping address the needs of finance and IT decision makers.

WHAT'S INCLUDED

MSSD SOC: Monitoring & Alerting is a comprehensive SOC-based monitoring and alerting service driven by our webscale security automation and orchestration platform. It incorporates:

- Threat Event Enrichment, Analysis and Correlation
- Incident Monitoring, Alerting and RCA
- Remote Breach Support
- Security Dashboard
- Compliance Reporting
- AI-based threat hunting (*)
- Post-breach investigation (*)
- Service management reporting
- Security improvement advisories

(*) Requires XDR

The standard service operates to a 4-hour response time and 8-hour resolve time, and currently supports the following vendor solutions:

- Palo Alto Networks (NGFW, TRAPS, CORTEX-XDR, Redlock)
- Fortinet (NGFW)

