

Firewall 10.1: Troubleshooting (EDU-330)

Duration: 3 Days Product Version: PANOS 10.1

Description

The Firewall 10.1: Troubleshooting course is a three-day course that will help to:

- Investigate networking issues using firewall tools including the CII
- Follow proven troubleshooting methodologies specific to individual features
- Analyse advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

Successful completion will enhance understanding in troubleshooting the full line of Palo Alto Networks Next-Generation Firewalls by performing hands-on troubleshooting related to configuration and operation of a Palo Alto Networks firewall. It will develop an in-depth knowledge of how troubleshoot visibility over applications, users, and content.

Target Audience

The Firewall 10.1: Troubleshooting (EDU-330) course is intended for security engineers, security administrators, security operations specialists, security analysts, network engineers, and support staff.

Prerequisite Requirements

The following is required when attending the course:

- Completion of Firewall 10.1 Essentials: Configuration and Management (EDU-210) course.
- Strong practical knowledge of routing and switching, IP addressing, and network security concepts.
- Experience of at least six months hands on experience with Palo Alto Networks® firewalls.

Certification

The Firewall 10.1: Troubleshooting course is very beneficial for anyone planning on taking the Palo Alto Networks® Certified Network Security Engineer (PCNSE) certification exam and would complete the Instructor-led training for Palo Alto Networks Firewalls.

Course Outline

Day 1

- Tools and Resources
- Flow Logic
- Packet Captures
- Packet Diagnostics Logs

Day 2

- Host-Inbound Traffic
- Transit Traffic
- System Services
- Certificate Management and SSL Decryption

Day 3

- User-ID
- GlobalProtect TM
- Support Escalation and RMAs
- Next Steps

+ Course details are subject to change

